Miles Ministry

Volunteer Information Sheet

| DO'S | DON'TS |
|--------------------------------------|--|
| Arrive on time: 09:30am for set | Do not give client's money or |
| up | anything. It's against policy. Check |
| | with Sister Miles before you give |
| | anything to the clients |
| Call in advance if you are not able | Do not give out your phone |
| to teach your schedule day | number |
| Leave all rooms as we found | No pictures or videos of clients |
| them: Clean, remove trash, sweep | |
| always | |
| Dress comfortable, T-shirt jeans | Do not give any special gift or |
| ok | donation to a client. It must be |
| | approved with Sister Miles. If that |
| | person has a special need of some |
| | kind that is not in the donations- |
| | we must check with Sister Miles |
| Always stay prepared to teach in | Never give clients money/or bring |
| case you have to start the class | them cigarettes |
| The ladies sometime come into | No Mouth Wash for clients |
| the room at 10am- it is okay to | |
| get started early if you check with | Do not discuss sexual |
| the monitor to see if all the ladies | choices with them |
| in the class have arrived. ASK. We | Don't point out their choice |
| start class no matter what at | of partners or dress if they |
| 10:45am- that is why we have you | appear to have dress more |
| training so you will know what to | like a male vs female |
| do if speaker or Facilitator is | |

running late or called in. "Get going with what God gave you the word.." Please ask Sister Miles for a work folder in case you find yourself doing the group solo/with instruction sheet

- Our stance, we are to LOVE and not judge
 - Don't force any client to participate in worship, prayer, song, or dance or even stand. We do not
 Force Christ on them or our style of worship. It is their choice always not ours.

Everyone should learn how to facilitate, open up class, and do the paper work. You will need to know where paper work goes to counselor on duty to give to Mr. Patrick- A copy of the lesson should be included

Keep a sharp eye on clients at all times when we bring food and snacks. The rule is that they cannot take any food out of the room. They must eat it before we dismissed class. If you see someone putting it in their bags just politely ask them to return item. Never be rude in dealing with the clients

Do turn in donated clothing to the New Hope Staff on duty- they will pick a time for the girls to shop

- No racial remarks at all
- Try not to let your cell phone ring during class- (*if need, step outside the room to talk and watch your language)

| | Clients are not to go through the donated items until class is over-We let the staff on duty have the clothes and she will pick a time for them to ship. Some items we make pass out if it is enough for all |
|--|--|
| | Never use class room 153 If we have to have a class in a room, it will be room 152 -NEW HOPE ROOM ONLY |
| | |
| If you have any additional q | uestions: |
| | |
| Contact Miles Ministry: 832 | -819-3057 |
| If you have any additional q Contact Miles Ministry: 832 Or email: milesministry2@g Volunteer Acknowledgmen | -819-3057 gmail.com |